

**Conserve Water:**  
**Simple measures can save you money, help  
 Regional plants operate more efficiently and  
 reduce our impact on the environment!**

## Tips to Conserve Water

- **Check your toilet for leaks. Find out more at: [www.halton.ca](http://www.halton.ca)**
- In winter, prevent water pipes from freezing and bursting. Drain any excess water in your pipes by first turning the inside tap off, then turning on the outside tap to drain the water.
- Replace shower heads with low-flow heads.
- Run your dishwasher/washing machine only when full.
- Turn water off while brushing your teeth or shaving.
- Don't hose off your driveway. Use a rake or broom instead, and compost the debris.

## Toilet Rebate Program

You may receive a \$60 or \$75 rebate if you replace your old toilet with a low flow model. For more information visit [www.halton.ca/toiletrebate](http://www.halton.ca/toiletrebate).

For more information on these rates, water conservation or for a free copy of the "Household Guide to Water Efficiency", contact

### Halton Region

Dial 311 or 905-825-6000  
 1-866-4HALTON (1-866-442-5866)  
 TTY 905-827-9833  
[www.halton.ca](http://www.halton.ca)



# Notice to Halton Water Ratepayers

## 2009 WATER RATES

Due to new environmental legislation, increases in material pricing and infrastructure repairs/replacements costs, **water rates have increased by 6.7 per cent from 2008 and take effect January 1, 2009.**

A new structure has also been introduced that combines both water and wastewater charges. However, if you have water service only, you will only be charged the water portion, (further details inside this brochure).

Note: property owners are responsible for any billed charges for their property, including tenants use.

**If your bill was estimated or 0 (zero), please read your meter and call your local hydro office to report the actual usage.**

## INQUIRIES

For further information concerning the **rate structure and policy**, contact Halton Region at 311 or 905-825-6000, 1-866-4HALTON (1-866-442-5866), TTY 905-827-9833.

For information concerning **water readings, billings and payments**, please contact your local hydro billing office:

Burlington Hydro Inc. ....	905-332-1851
Halton Hills Hydro Inc. ....	519-853-3701
Milton Hydro .....	905-876-4611
Oakville Hydro .....	905-825-9400



# 2009 WATER RATES

## Effective January 1, 2009

(Charges below are in monthly terms)

### SERVICE CHARGES BASED ON WATER METER SIZE\*

Meter Size	Residential \$	Commercial/ Industrial \$
20 mm or smaller (3/4" or less)	20.93	20.93
25 mm (1")	36.45	67.66
40 mm (1-1/2")	64.80	111.11
50 mm (2")	150.94	243.01
75 mm (3")	274.88	433.21
100 mm (4")	475.99	740.77
150 mm (6")	1,221.31	1,882.26
200 mm(8")	1,966.62	3,023.94
250 mm (10")	2,421.63	3,777.97

\* the size of your meter is identified on your bill

### USAGE CHARGES PER CUBIC METRE

Consumption Blocks			
From	To	Residential \$	Commercial/ Industrial \$
0m <sup>3</sup>	25m <sup>3</sup>	1.7202	1.7202
26m <sup>3</sup>	45m <sup>3</sup>	1.8441	1.8441
46m <sup>3</sup>	60m <sup>3</sup>	1.9868	1.9868
61m <sup>3</sup>	460m <sup>3</sup>	1.0135	1.9049
Greater than	460m <sup>3</sup>	82.88¢	1.7202

### Keep In Mind:

The water meter is the sole evidence of water supplied to your property (by-law 42-4). If Halton Region deems the meter defective, consumption will be estimated.

If you are not being billed for water and wastewater services you are using, please contact Halton Region at 905-825-6000 Ext. 7015. You can be back charged for any charges previously not billed.

## How to Calculate Your Bill

Your bill is calculated by adding your monthly service charge to your usage charge.

For example; charges based on a meter size of 20 mm and two months of 25m<sup>3</sup> usage.

Service Charge:	\$20.93 x 2 months	\$41.86
Usage Charge:	50 m <sup>3</sup> x \$1.7202	<u>86.01</u>
<b>Total bill</b>		<b>\$127.87</b>

### Notes regarding consumption charges:

- If your usage exceeds a consumption block (refer to chart), the charge is progressive:
  - e.g., 35m<sup>3</sup> of usage will be charged as 25m<sup>3</sup> at the \$1.7202 rate and 10m<sup>3</sup> at the \$1.8441 rate
- Multi-unit residential premises are billed on an average per unit basis.

## Charges To Turn Water Off or On

Contact Halton Region to turn water service off or on. **\$141 is charged for each service** (\$240 each after regular business hours). You will be charged for both turn-off and turn-on if required on separate dates.

Note that water service is billed even if hydro is disconnected. To terminate service contact Halton Region.

## Halton Region Emergency Service

**Halton Region provides an emergency service, 24 hours day, seven days a week**, to deal with blocked sanitary sewer pipes, called laterals.

There is no charge for clearing a lateral blockage on the municipal side of the property line, unless it is caused by materials originating from the building drain/sewer. However, if the blockage is on the private side of the property line, the charge is \$290.